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August 13, 2002

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To: Consolidated Waiver Program (CWP) Home and Community Support Services (HCSS) Agency Providers

Subject: Long Term Care (LTC)  
CWP Information Letter No. 02 - 06  
Processing of billing claims for Dental Services

Upon receipt of this letter Home and Community Support Services (HCSS) agencies providing dental services for Consolidated Waiver Program (CWP) participants must submit billing claims to their contract manager. All billing claims for dental services provided to CWP participants on or after July 18, 2002 must be submitted to the contract manager for processing of payment. The HCSS agency contract manager will submit dental claims to the Claims Management System (CMS) for processing within three (3) Texas Department of Human Services (DHS) work days from receipt of the claim.

This is a temporary measure for processing dental claims until CMS can accommodate processing of dental claims as referenced in CWP Information Letter 02-05. You will be notified by DHS when billing claims for dental services can be submitted to CMS as indicated in CWP Information Letter 02-05.

If you have questions or need additional information, please contact your contract manager Anna Leal at (512) 438-3444 or electronically at [anna.leal@dhs.state.tx.us](mailto:anna.leal@dhs.state.tx.us).

Sincerely,

*Signature on file*

Becky Beechinor  
Assistant Deputy Commissioner  
Long Term Care Services

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